

CUSTOMER TRAILS DOCUMENT SUMMARY

Monobind provides resources to assist with Registration, Sales, and Support on its **Trails Website**, as well as the ability to view Open Orders (POs), Bill of Materials (BOM), Past Purchase History, and Account KPI.

Simply apply for an account today by emailing customerservice@monobind.com

Web Site: <https://monobind.biotrontrails.com/>
 Login: Set by Monobind customer service, system will email new user
 Password: Set by user

1. DOCUMENTS - TOP MENU

- 1.1 [Kit](#) [Technical Files]
- 1.2 [Controls](#) [Technical Files]
- 1.3 [Instrument](#)
 - 1.3.1 Certificates
 - 1.3.2 Maintenance
 - 1.3.3 Manual
 - 1.3.4 Marketing
 - 1.3.5 Software
 - 1.3.6 Spare Parts
 - 1.3.7 Specs
 - 1.3.8 Training
 - 1.3.9 Troubleshooting
 - 1.3.10 [Test Files](#)
- 1.4 [Company](#)
 - 1.4.1 Manuf. License
 - 1.4.2 ISO Cert
 - 1.4.3 CE DoC/ Quality Cert
 - 1.4.4 Articles of Inc.
 - 1.4.5 Lot # Assign SOP
 - 1.4.6 Floorplans

1.5 [Sales Support](#)

- 1.5.1 Assay Design
 - 1.5.2 Catalog
 - 1.5.3 Flyers
 - 1.5.4 Images
 - 1.5.5 Policies-Ordering
 - 1.5.6 Posters
 - 1.5.7 Slides
 - 1.5.8 Technical Guide
- (Also, interactive online at
<https://www.monobind.com/?faq>
<https://www.monobind.com/?tips>)

1.6 [Biorad Documents](#)

Values for every control MB evaluates for its ELISA and CLIA products

2. [HOME Open Orders- USER HOME](#)

- 2.1 POs Open by Date
- 2.2 Items on PO
- 2.3 Those Item BOM

3. [REPORTING - TOP MENU](#)

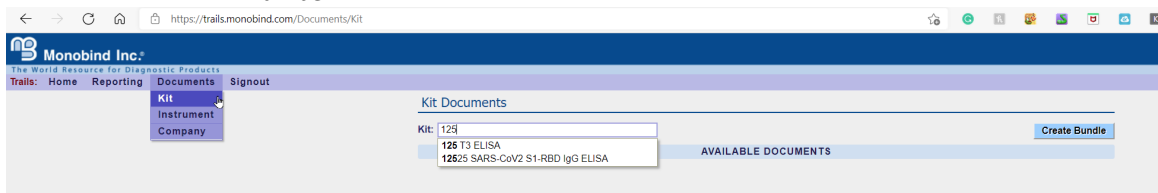
- 3.1 [Shipments](#)
 - 3.1.1 Numerous Filters
- 3.2 [KPI](#)
 - 3.2.1 Numerous Filters

Let's walk through the content areas/ functions with screenshots

1. DOCUMENTS

Area for customers to retrieve detailed information on Monobind kits, controls, instruments, and other general company information. To begin:

- 1.1 Select [Documents > Kit](#)
 - Then type Kit number in the box such as **125 (for T3 ELISA)** and a list will come up with kits containing that number



- Select the desired kit such as 125 T3 ELISA
 - List populates of the available documents
 - ✓ Most requested documents at the top: IFU (in available languages), Labels and SDS
 - ✓ Technical File (TF) documents are listed below
 - ✓ **Download** or **Print** (desired documents), or **Create Bundle** - a PDF of the entire TF

Kit Documents

Kit: 125 T3 ELISA

Type	Lang	Cust	Rev	Rev Date	Section	Name
UNK	es		4	2022-05-01		125-300-IFU-es-ad.T3-AccuBind.ELISA.Rev4.2022.05.01.pdf
LBL	en		5	2024-05-28	19	Sample Labels
LBL	en		6	2025-07-01	19	Sample Labels
IFU	en		4	2022-05-01	23	Instructions for Use
IFU	es		4	2022-05-01	23	Instructions for Use
IFU	uk		4	2022-01-05	23	Instructions for Use
SDS	en		4	2025-01-20	25	Safety Data Sheet
TF	en		1	2022-04-01	1	Cover Page
TF	en				2	Table of Contents
TF	en				3	Table of Amendments
TF	en		0	2022-04-01	4	Table of Codes
TF	en		0	2022-07-01	5	Table of Standards
TF	en				6	Executive Summary
TF	en		2	2022-04-01	7	Declaration of Conformity
TF	en		0	2022-07-01	8	Person Responsible for Regulatory Compliance
TF	en		3	2022-07-01	9	Company Profile
TF	en		6	2022-05-01	10	Management Organizational Structure
TF	en				11	Literature Review
TF	en				12	Design Concept
TF	en		0	2009-03-01	13	Design Input
TF	en		2	2009-03-01	14	Design Output
TF	en		1	2018-03-16	15	Risk Analysis Form
TF	en		2	2019-07-01	16	Essential Requirements Checklist
TF	en		0	2011-10-26	17	Main Raw Material
TF	en		0	2022-04-01	18	Manufacturing Flow Chart
LBL	en		5	2024-05-28	19	Sample Labels
LBL	en		6	2025-07-01	19	Sample Labels

Safety Data Sheet

DATE PREPARED: 2025-01-20

SECTION 1 IDENTIFICATION

1.1 Product Identifier(s)
 Description: Total Triiodothyronine (T3) AccuBind ELISA Test
 System: 125-300
 Characteristics: Enzyme Immunoassay, Colometric

1.2 Relevant identified uses of the substance or mixture and uses advised against
 Total Triiodothyronine ELISA is an in-vitro diagnostic device intended for the quantitative determination of Total T3 in human serum or plasma. Results are to be used in conjunction with other clinical and laboratory data as an aid in the diagnosis and monitoring of disorders involving the thyroid.
 For in vitro diagnostic use only. Not for internal or external use in humans or animals.

1.3 Details of the supplier of the safety data sheet
 Manufacturer/Importer: Monobind Inc.
 Company name: 100 Norm Pointe Drive, Lake Forest, California 92550, USA
 Address: +1 949 951 2886
 Telephone number: +1 949 951 3539
 Fax number: info@monobind.com
 Email: 2020729
 FDA Est. Reg number: US-MF-000021611
 SRN number:

1.4 Emergency telephone number
 +1 949 951 3535 (Hours: 9 am-6 pm PST, Monday-Friday)

SECTION 2 HAZARD(S) IDENTIFICATION

2.1 Classification of the substance or mixture
 None

2.2 Label elements
 None

2.3 Other hazards
 Should always be used with caution as if capable of transmitting infectious diseases.
 Should be handled as Biosafety Level 2.

SECTION 3 COMPOSITION/INFORMATION ON INGREDIENTS

3.1 Substances
 All concentrations of potentially hazardous substances or mixtures are below the specific concentration limits and factors for hazardous identification.

3.1.1 T3 Calibrators (A-F)
 NA

3.1.2 T3 Enzyme Reagent
 NA

3.1.3 T3/T4 Conjugate Buffer
 NA

3.1.4 T3/T4 Antibody Coated Plate
 NA

3.1.5 Substrate A
 NA

3.1.6 Substrate B
 NA

3.1.7 Wash Solution Concentrate
 NA

3.1.8 Stop Solution

1.2 Select **Documents > Controls**

- Select from dropdown of available controls
- List populates of available documents
- **Download** or **Print** (desired documents), or **Create Bundle** - a PDF of the entire TF

Control Documents

Control: AIT-101

Type	Lang	Cust	Rev	Rev Date	Section	Lot	Name
LBL	HPC-300			5-28	19		Sample Labels
LBL	MC-300			7-01	19		Sample Labels
IFU	ML-300			2-12	23	AITPN1B0	Instructions for Use
IFU	ML-300B			2-12	23	AITPN1B0	Instructions for Use
IFU	ML-300B			4-25	23	AITPN1D4	Instructions for Use
IFU	TBG-300			7-24	23	AITPN1G9	Instructions for Use
IFUS	TG-300			2-12	24	AITPN1B0	Instructions for Use (Shipping)
IFUS	TMC-300			4-25	24	AITPN1D4	Instructions for Use (Shipping)
SDS				5-15	25		Safety Data Sheet
TF	en		0	2022-04-01	1		Cover Page
TF	en				2		Table of Contents
TF	en				3		Table of Amendments
TF	en		0	2022-04-01	4		Table of Codes
TF	en		0	2022-07-01	5		Table of Standards
TF	en				6		Executive Summary
TF	en		2	2022-04-01	7		Declaration of Conformity

Sure

Product Code: AIT-101

WARNING: BIOHAZARD - Infectious Agent

Read the full instructions for use (IFU) before use.

PRECAUTIONS:

1. This product is a biohazard and should be handled as such. It is not to be used in a laboratory setting where appropriate biosafety measures are not in place.

2. Do not use any reagent and primary reagent. Clean according to instructions in the procedure used to clean the reagent plates at 60°C for 30 min.

3. STORAGE, STABILITY AND DESTROY

3.1 STORAGE: 2-8°C

3.2 STABILITY: 12 months

3.3 DESTROY: 121°C for 15 min

3.4 DISPOSAL: Autoclave at 121°C for 15 min

3.5 TRANSPORT: 2-8°C

3.6 LABELING: See IFU for labeling requirements

3.7 SPECIAL HANDLING: See IFU for special handling requirements

3.8 SPECIAL STORAGE: See IFU for special storage requirements

3.9 SPECIAL DISPOSAL: See IFU for special disposal requirements

3.10 SPECIAL TRANSPORT: See IFU for special transport requirements

3.11 SPECIAL LABELING: See IFU for special labeling requirements

3.12 SPECIAL STORAGE: See IFU for special storage requirements

3.13 SPECIAL DISPOSAL: See IFU for special disposal requirements

3.14 SPECIAL TRANSPORT: See IFU for special transport requirements

3.15 SPECIAL LABELING: See IFU for special labeling requirements

3.16 SPECIAL STORAGE: See IFU for special storage requirements

3.17 SPECIAL DISPOSAL: See IFU for special disposal requirements

3.18 SPECIAL TRANSPORT: See IFU for special transport requirements

3.19 SPECIAL LABELING: See IFU for special labeling requirements

3.20 SPECIAL STORAGE: See IFU for special storage requirements

3.21 SPECIAL DISPOSAL: See IFU for special disposal requirements

3.22 SPECIAL TRANSPORT: See IFU for special transport requirements

3.23 SPECIAL LABELING: See IFU for special labeling requirements

3.24 SPECIAL STORAGE: See IFU for special storage requirements

3.25 SPECIAL DISPOSAL: See IFU for special disposal requirements

3.26 SPECIAL TRANSPORT: See IFU for special transport requirements

3.27 SPECIAL LABELING: See IFU for special labeling requirements

3.28 SPECIAL STORAGE: See IFU for special storage requirements

3.29 SPECIAL DISPOSAL: See IFU for special disposal requirements

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3.33 SPECIAL DISPOSAL: See IFU for special disposal requirements

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3.95 SPECIAL LABELING: See IFU for special labeling requirements

3.96 SPECIAL STORAGE: See IFU for special storage requirements

3.97 SPECIAL DISPOSAL: See IFU for special disposal requirements

3.98 SPECIAL TRANSPORT: See IFU for special transport requirements

3.99 SPECIAL LABELING: See IFU for special labeling requirements

4.00 SPECIAL STORAGE: See IFU for special storage requirements

1.3 Select **Documents > Instrument**

- Instrument can be selected from list and then various folders related to desired content

Instrument Documents

Instrument: Autoplex Gen1 Folder: Certificates

File	Action
2900 Series Risk Analysis Report.pdf	Download Print
2980 AutoPlex CSDMR.pdf	Download Print
2980 C of Q Autoplex_Serial_2980-1004.pdf	Download Print
2980 Technical Documentation Index for Autoplex G1.pdf	Download Print
29xx CE Standards Dec. .pdf	Download Print
29xx EMC Report.pdf	Download Print
Certificate of Validation - Autoplex Performance with Monobind	Download Print
IN006-Monobind DoC Autoplex G1 Rev 1.pdf	Download Print
IN006-Monobind DoC Autoplex G1 Spare Parts.pdf	Download Print
MF803 2980 C of Q Monobind Rev 1 111010.pdf	Download Print

Folder dropdown menu items:

- Certificates
- Maintenance
- Manual
- Marketing
- Software
- Spare Parts
- Specs
- Training
- Troubleshooting
- Test-Files/CLIA/Individual-Signal-HCI-Decontaminant
- Test-Files/ELISA/Combined-TMB-HCI-Decontaminant

- **Test-Files** available are listed by the Item # (starting numbers 01=T3) and can be downloaded individually [in future they can be done by bulk]
 - CLIA 'Individual' means the Signal Reagent (A and B) are loaded separately in the instrument to preserve shelf life. The instrument does the mixing with dispense force. Other aspects related to instrument and test file design are expressed in the description (and vary with different automation.)

Instrument Documents

Instrument: Autoplex Gen1 Folder: Test-Files/ELISA/Combined-TMB-HCI-Decontaminant

DOCUMENTS IN FOLDER

File	Action
01-T3 (EIA) v05	Download
02-T4 (EIA) v04	Download
03-TSH (EIA) v04	Download
04-FSH (EIA) v04	Download
05-T3U (EIA) v04	Download
06-LH (EIA) v04	Download
07-PRL (EIA) v04	Download
08-hCG (EIA) v04	Download
09-DIG (EIA) v04	Download
102-fb-hCG-XR (EIA) v02	Download
10-x-Tg (EIA) v04	Download
11-x-TPO (EIA) v04	Download
12-ft4 (EIA) v04	Download
13-ft3 (EIA) v04	Download
14-H.Pylori-IgG (EIA) v04	Download
15-H.Pylori-IgM (EIA) v04	Download
16-H.Pylori-IgA (EIA) v04	Download
17-hGH (EIA) v04	Download
18-CEA (EIA) v04	Download
19-AFP (EIA) v04	Download
20-fb-hCG (EIA) v04	Download
21-PSA (EIA) v04	Download
22-Tg (EIA) v04	Download
23-fPSA (EIA) v04	Download
24-Insulin (EIA) v04	Download
25-IgE (EIA) v04	Download
26-N-T4 (EIA) v01	Download
27-C-Peptide (EIA) v04	Download
28-Ferritin (EIA) v04	Download
29-CKMB (EIA) v04	Download
30-CA125 (EIA) v04	Download
31-CRP (EIA) v04	Download
32-Myoglobin (EIA) v04	Download
34-N-TSH (EIA) v 01	Download
35-TBG (EIA) v04	Download



Biorad Documents

Folder: **Immunoassay Plus**

AMH

Cardiac (3-Level Liquechek)

Cardiac (6-Level Liquechek)

Fertility

Immunoassay Plus

Maternal Serum

Specialty Immunoassay (Liquechek)

Specialty Immunoassay (Lyphochek)

Tumor Marker (Liquechek)

Tumor Marker (Lyphochek)

DOCUMENTS IN FOLDER

File	Action
Values.pdf	Download Print
A Values.pdf	Download Print
Values.pdf	Download Print
A Values.pdf	Download Print
Values.pdf	Download Print
A Values.pdf	Download Print

2. HOME

2.1 Select [Home > Start](#)

- Right panel shows open orders
- Left panel shows items contained (gray are fulfilled items while black is remaining)

Customer Orders

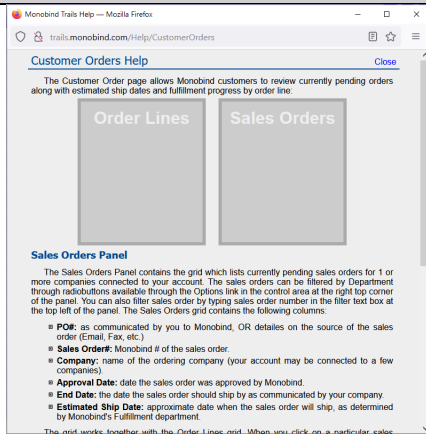
Part Number	Name	Order	Filled	Picked	PO#	#	OT	Company	Approv	End	Est Ship
175-300A	T3 AccuLite CLIA Kit - 96 wells	3	3	3	PC28467	68889	IA			07/12/21	07/18/21
225-300A	T4 AccuBind ELISA Kit - 96 wells	31	31	31							
M4-300B	QSure Multi Legend Control - Tri-Level	144	144	144							
275-300A	T4 AccuLite CLIA Kit - 96 wells	3	0	0							
325-300A	TSH AccuBind ELISA Kit - 96 wells	1,023	0	0							
375-300B	TSH AccuLite CLIA Kit - 192 wells	1	1	1							
425-300A	FSH AccuBind ELISA Kit - 96 wells	3	3	3							
625-300A	LH AccuBind ELISA Kit - 96 wells	16	16	16							
725-300A	PRL AccuBind ELISA Kit - 96 wells	36	0	0							
825-300A	HCG AccuBind ELISA Kit - 96 wells	5	5	5							
1225-300A	Free T4 AccuBind ELISA Kit - 96 wells	116	0	0							
1275-300A	Free T4 AccuLite CLIA Kit - 96 wells	3	3	3							
1325-300A	Free T3 AccuBind ELISA Kit - 96 wells	13	13	13							
2125-300A	PSA AccuBind ELISA Kit - 96 wells	316	0	0							
2175-300A	PSA AccuLite CLIA Kit - 96 wells	1	1	1							
2225-300A	Tg AccuBind ELISA Kit - 96 wells	1	1	1							
2375-300A	Free PSA AccuLite CLIA Kit - 96 wells	1	0	0							
2425-300A	Insulin AccuBind ELISA Kit - 96 wells	2	2	2							
2475-300A	Insulin AccuLite CLIA Kit - 96 wells	1	1	1							
2525-300A	IgE AccuBind ELISA Kit - 96 wells	34	0	0							
2575-300A	IgE AccuLite CLIA Kit - 96 wells	1	0	0							
3425-300B	NTSH AccuBind ELISA Kit - 192 wells	99	0	0							
3425-300D	NTSH AccuBind ELISA Kit - 480 wells	88	0	0							
3625-300A	Cortisol AccuBind ELISA Kit - 96 wells	21	0	0							
4925-300A	E2 AccuBind ELISA Kit - 96 wells	11	11	11							
5225-300A	17-OH-P AccuBind ELISA Kit - 96 wells	2	2	2							
5325-300A	Free Testosterone AccuBind ELISA Kit - 96 wells	78	78	78							
7525-300A	Folate AccuBind ELISA Kit - 96 wells	15	15	15							
7625-300A	Vitamin B-12 AccuBind ELISA Kit - 96 wells	9	0	0							
8025-300B	T3 T4 & TSH AccuBind VAST ELISA Kit - 192 wells	2	0	0							
12225-300A	T4 Canine AccuBind ELISA Kit - 96 wells	19	19	19							

- To see the related BOM for each item, just click on the item



Part Number	Name	Order	Filled	Picked
175-300A	T3 AccuLife CLIA Kit - 96 wells	3	3	3
225-300A	T4 AccuBind ELISA Kit - 96 wells	31	31	31
ML-300B	QSure Multi-Ligand Control - Tri-Level	144	144	144
Part Number	Name	Quantity	Units	
7500M	QSure Multi-Ligand Control Level A - 3ml	2	pc	
7400M	QSure Multi-Ligand Control Level B - 3ml	2	pc	
7500M	QSure Multi-Ligand Control Level C - 3ml	2	pc	
8500M	Label - QSure Top Brand Label	1	pc	
8600M	Label - QSure Side Contents Label	1	pc	
8800M	Box - White QSure Kit Box - 6 vial box	1	pc	
275-300A	T4 AccuLife CLIA Kit - 96 wells	3	0	0
Part Number	Name	Quantity	Units	
2784300M	T4 Tracer Reagent (1.6ml)	1	pc	
5060M	T3/T4 Tracer Buffer (13.1ml)	1	pc	
4560M	T4 Microplate - CLIA	1	pc	
4000M	Signal Reagent A (7.1ml)	1	pc	
4010M	Signal Reagent B (7.1ml)	1	pc	
4600M	Wash Solution Concentrate (20.1ml)	1	pc	
0740M	Kit box plastic - White - 96/192 pack	1	pc	
0640M	Foam - gray ether 1.28" - 1"x6.125"x7.5"dim precut for 96 kit unstripped	1	pc	
2620M	FOAM - Gray ether - plain - 1.28" x 1.25" x 7.5"	1	pc	
2720M	Label - 4.875" x 6" Preprinted AccuLife CLIA kit label - 500/roll	1	pc	
2730M	Label - 5x1.5 AccuLife CLIA Side Label-Kit Box (Preprinted - CE Mark) Round Corners	1	pc	
2252500M	T4 Calibrator F - (1.1ml) Fill	1	pc	
2252700M	T4 Calibrator E - (1.1ml) Fill	1	pc	
2252800M	T4 Calibrator D - (1.1ml) Fill	1	pc	
2252900M	T4 Calibrator C - (1.1ml) Fill	1	pc	
2252100M	T4 Calibrator B - (1.1ml) Fill	1	pc	
2251500M	T4 Calibrator A - (1.1ml) Fill	1	pc	
325-300A	TSH AccuBind ELISA Kit - 96 wells	1,023	0	0
375-300B	TSH AccuLife CLIA Kit - 192 wells	1	1	1
425-300A	FSH AccuBind ELISA Kit - 96 wells	3	3	3
Part Number	Name	Quantity	Units	
0640M	Foam - gray ether 1.28" - 1"x6.125"x7.5"dim precut for 96 kit unstripped	1	pc	
0740M	Kit box plastic - White - 96/192 pack	1	pc	
1730M	Label - 5x1.5 AccuBind ELISA Side Label-Kit Box (Preprinted - CE Mark) Round Corners	1	pc	
2550M	Preprinted AccuBind ELISA Kit Label	1	pc	
2620M	FOAM - Gray ether - plain - 1.28" x 1.25" x 7.5"	1	pc	
1390M	Stop Solution (1% HCL) (8.1ml)	1	pc	
1410M	Substrate A (7.1ml)	1	pc	
1420M	Substrate B (7.1ml)	1	pc	
4600M	Wash Solution Concentrate (20.1ml)	1	pc	
1460M	Streptavidin Microplate 96 Wells - ELISA	1	pc	
4251500M	FSH Calibrator A - (1.1ml) Fill	1	pc	
42522500M	FSH Calibrator B - (1.1ml) Fill	1	pc	
42524500M	FSH Calibrator C - (1.1ml) Fill	1	pc	
42525500M	FSH Calibrator D - (1.1ml) Fill	1	pc	
42526500M	FSH Calibrator E - (1.1ml) Fill	1	pc	
42528500M	FSH Calibrator F - (1.1ml) Fill	1	pc	
42533500M	FSH Enzyme Reagent (13.1ml)	1	pc	
625-300A	LH AccuBind ELISA Kit - 96 wells	16	16	16
725-300A	PRL AccuBind ELISA Kit - 96 wells	36	0	0
825-300A	hCG AccuBind ELISA Kit - 96 wells	5	5	5
Part Number	Name	Quantity	Units	
0640M	Foam - gray ether 1.28" - 1"x6.125"x7.5"dim precut for 96 kit unstripped	1	pc	
0740M	Kit box plastic - White - 96/192 pack	1	pc	
1730M	Label - 5x1.5 AccuBind ELISA Side Label-Kit Box (Preprinted - CE Mark) Round Corners	1	pc	
2550M	Preprinted AccuBind ELISA Kit Label	1	pc	
2620M	FOAM - Gray ether - plain - 1.28" x 1.25" x 7.5"	1	pc	
1390M	Stop Solution (1% HCL) (8.1ml)	1	pc	
1410M	Substrate A (7.1ml)	1	pc	

HELP – HOME SCREEN CUSTOMER ORDER SUMMARY – SELECT FROM WEBSITE MENU



3. REPORTING

3.1 Select [Reporting > Shipments](#)

- Shipments show orders shipped in the time-period(s) selected by the user
 - Single or comparison of period 1 to period 2
 - Results can be shown in a variety of ways
 - Category, class, etc.
 - Dollar \$ or units can be shown
 - Any filter (listed on the left can be selected and controlled on the right)

Trails: Home Reporting Documents Help Logout

Shipments et al., 2 companies: Invoiced Shipments up to 08-02-2021

1. Available filters for reporting

- Product Line: All
- Product Category: All
- Product Class/Type: All
- UOM: All
- Pack Type: All

2. Once selected filtering options display and can be selected

Period 1: Jan 2020 to Dec 2020 Report: Compare

Period 2: Jan 2021 to Jul 2021 Download

Group By: Product Category Show: \$\$\$ Sort: Amount

Product Category	Amount 1	Amount 2	Change
Assay/ELISA	\$552,102.00	\$384,866.00	-30.29%
Instruments/Combo	\$16,000.00	\$0.00	-100.00%
IA Tools/Controls	\$13,708.00	\$14,484.00	5.66%
Assay/CLIA	\$4,896.00	\$1,647.00	-66.36%
Animal IA/ELISA	\$3,635.00	\$1,605.00	-55.85%
IA Tools/Components	\$400.00	\$100.00	-75.00%
Assay/Components	\$0.00	\$108.00	N/A
Other/Packaging	\$0.00	\$30.00	N/A
TOTAL:	\$590,741.00	\$402,840.00	-31.81%

HELP – SHIPMENT REPORT – SELECT FROM WEBSITE MENU

Shipment Report Help

The Shipment Report page allows Monobind customers to report and graph invoiced shipment data using a great number of parameters. The page is divided into 4 panels as shown below:

- Criteria
- Parameters
- Report
- Selector

Criteria Panel

The Criteria panel allows you to constrain data selection by various product attributes such as:

- Product Line
- Product Category
- Product Class/Type
- Unit of Measure
- Pack Type

The panel works together with the Selector panel. When you click on a particular attribute (which appears as a blue link), the system opens the Selector panel, which allows you to put a constraint on the attribute. The constraint is put by clicking anywhere on the attribute value line to include or exclude transactions for certain products. You can also use Select All and Clear buttons as convenient shortcuts. For instance, to limit your Product Line selection to Immunoassay after clicking the Product Line link, you would first click the Clear button and then click the Immunoassay line. As you make your selection, the Criteria panel reflects what is

3.2 Select [Reporting > KPI](#)

- KPI show various measurements which are filterable and available for various periods

KPI Report

Department: All

Pack Type: All

Priority: All

Shipment Type: All

Period 1: 01/01/2020 to 12/31/2020 Report: Main

Period 2: 01/01/2021 to 08/02/2021

KPI	Period 1	Period 2	Change
SALES			
Kit Count	16,578	11,452	-30.9%
Transaction Count	397	326	-17.9%
CUSTOMER ORDERS			
New Orders	17	16	-5.9%
Approved Orders	17	15	-11.8%
Approved to New Orders	100.0%	93.8%	-6.3%
SERVICE PERFORMANCE			
Average Days to Enter	0.08	-0.08	195.5%
Average Days to Approve	0.42	0.34	-18.8%
Average Days Open	18.56	25.06	35.0%
Online Orders	58.8%	43.8%	-25.6%
Online Transactions	79.1%	56.4%	-28.6%



Should you require any other information, please contact

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