

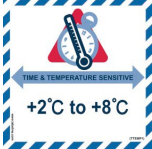









SHIPPING INSTRUCTIONS

IVD KITS

 <p>SHELF LIFE GUARANTEE</p>	<p>All kits ship with a minimum expiration of 12+ months from Monobind. Product Technical Files contain Stability Studies which establish maximum shelf life (based on performance of reagents with shortest stability, typically substrate or signal). Individual kit expiration dates are set by Lot based on included components subject to available inventory and guarantee.</p>
 <p>KIT STORAGE CONDITIONS</p> 	<p>Monobind kits must be refrigerated at 2°C–8°C, as indicated on all outer cartons. Upon arrival, freight forwarders and transport companies must immediately store products in temperature-monitored cold storage. Products should never remain in open areas, tarmacs, or warm warehouses and must be transferred promptly to refrigerated rooms.</p>
 <p>KIT TRANSIT CONDITIONS</p>	<p>Monobind kits are transported at ambient (room) temperature per the following:</p> <ul style="list-style-type: none"> ➤ Temp < 30°C transit time 5 days ➤ Temp > 30°C transit time 2 days
 <p>PACKAGING</p>	<p>Monobind ships products without cold packs or insulated boxes. Customers must follow all transit and storage requirements and may request insulated packaging at their own expense, especially for local or end-user delivery.</p>
 <p>MINIMIZE FORWARDER HANDLING</p>	<p>Forwarders must arrange pickup from Monobind within 1 day of flight departure, and shipments should originate from Los Angeles Airport (LAX) unless otherwise approved by Monobind. Delays for lower-cost flights or transfers to other airports may compromise product integrity and void warranty coverage. Monobind recommends forwarders committed to proper cold-chain handling and reserves the right to reject improper shipping practices, and has its in-house preferred forwarder for shipments.</p>
 <p>WITHIN USA (OR CAN)</p>	<p>Monobind kits must travel by second-day air service or faster within USA. Product shall <u>never travel by ground transportation</u> except by UPS within CA to minimize costs (as service is nearly overnight).</p>
 <p>PROVEN STABILITY</p>	<p>Using these guidelines Monobind kits are distributed to over 100 countries, many with very tropical climates, and demonstrate excellent transport stability.</p>

	<p>For further, refer to ‘Shipping Conditions and Storage Agreement’ and ‘Sales Terms & Conditions’</p>
	<p>For help, email customerservice@monobind.com monitored by logistics, service, and sales</p>

